



WATER RESOURCES DEPARTMENT

**CITIZENS' CHARTER
2022**

WATER RESOURCES DEPARTMENT CITIZENS' CHARTER

1.0. Important Schemes / Functions of Water Resources Department

- Inter - linking of Tambiraparani – Karumeniyar – Nambiyar Rivers.
- Inter - linking of Cauvery – Vaigai – Gundar Rivers.
- Extension, Renovation and Modernization of irrigation infrastructures in Cauvery Basin for improving system efficiency, so as to ensure timely water supply upto the tail end.
- Athikadavu - Avinashi Pumping Scheme.
- Artificial Recharge Structures including construction of Check Dams, Sub Surface Dykes etc., at feasible locations.
- Creation of New irrigation infrastructures such as Reservoirs, Regulators, Barrages, Anicuts etc., and Rehabilitation of existing irrigation systems and water bodies under State Fund, NABARD, Centrally sponsored scheme such as RRR and externally aided projects such as World Bank Assisted Tamil Nadu Irrigated Agriculture Modernisation Project, Dam Rehabilitation and Improvement Project and Climate Change Adaptation Programme funded by Asian Development Bank.
- Flood Mitigation works.
- World Bank Funded National Hydrology Project.
- Restoring original capacity of water bodies by free issue of Vandal etc.,

1.1. Tamil Nadu Water Resources Potential

- There are 34 rivers in the State which have been grouped into 17 major river basins and 127 sub-basins. The average rainfall of the State is 960 mm. The total surface water potential of the State is 880.91 TMC ft. which includes 268.70 TMC ft. received from the neighbouring States through Inter-State Agreements.

- In the G.O (Ms) No. 155, PW (R1) Department, dated: 28.10.2021, based on the Dynamic Ground Water Resources Assessment as on March 2020, with Revenue Firka as a Unit, out of the total 1,166 Firkas in the State, 435 Firkas are categorised as Over-Exploited, 63 as Critical, 225 as Semi-Critical, 34 Firkas as Saline and 409 Firkas as Safe and the Ground Water Potential of the State is 624.74 TMC ft. The quantity and quality of the ground water are being continuously monitored and assessed by the Department.

2.0. Organisational Arrangements

- The Government on 07.06.2021 has established separate Water Resources Department detaching from Public Works Department.
- The Engineer-in-Chief, Water Resources Department is monitoring and coordinating the functions of Eleven Chief Engineers and functions as the technical Head of the Department.
- The Water Resources Department is functioning on River Basin frame work comprising four Regions viz., Chennai, Tiruchirappalli, Madurai and Coimbatore. Each Region is headed by a Chief Engineer who acts as the Basin Manager of the River Basins in their jurisdiction.
- In addition, 7 Chief Engineers are taking up specialized functions.

2.1. Functions of the Chief Engineers

2.1.1. Regional Chief Engineers

- Overall, in-charge of all irrigation systems in the Region.
- Achieve goals and objectives for the River Basins, establish priority of the works and follow adequate quality control measures.
- Maintenance of irrigation structures and their appurtenances on priority basis.
- Implement adequate quality control measures in all works.
- Ensure sound environment, land acquisition for irrigation schemes and economic rehabilitation.

- Co-ordinate with farmers and farmers' organizations in implementation of new schemes.
- Regulation of water for irrigation and drinking water needs and Flood control measures.
- Implementation of special schemes
- Coastal protection measures.

2.1.2. Chief Engineer, Plan Formulation

- Formulation of Major, Medium and Minor Irrigation Schemes and River Inter-linking schemes by undertaking detailed investigations.
- Preparation of Detailed Project Reports for the schemes.
- Environmental activities are being carried out by the Environmental Cell Circle, Tiruchirappalli and its three divisions.

2.1.3. Chief Engineer, Design, Research and Construction Support

- The Institute of Hydraulics and Hydrology (IHH) and the Designs Circle comes under this wing.
- Model Studies of hydraulics, hydrology and coastal structures are carried out in the Institute of Hydraulics and Hydrology (IHH) located at Poondi in Tiruvallur District. Further, this Institute monitors shore line changes of the State's coast and evaluation of coastal protection works.
- Evolving designs for all the components of the schemes for new irrigation projects and also for rehabilitation of existing irrigation systems. Field tests and laboratory tests for soil and concrete are being carried out by the Soil Mechanics and Research Division, Chennai. Water quality and lime leaching studies for selective 23 reservoirs of WRD also being carried out on monthly basis.
- Watershed Management Board Division at Pollachi is engaged in undertaking sedimentation and watershed management studies in selected Reservoirs of Tamil Nadu for arriving at up-to-date reduction in storage capacity due to sedimentation.

2.1.4. Chief Engineer, Operation and Maintenance

- Hydrometric data cell functioning round the clock has been setup during the North East Monsoon period for monitoring the daily water level of all the Dams / Reservoirs of the State and coordinates with State Emergency Operation Centre. This Cell functions with necessary additional staff by redeployment to collect the flood related data during the North East Monsoon period, every year.
- The Dam Safety Directorate prepares the Health Status Reports of all the Dams of the WRD and TANGEDCO and furnishes the annual consolidated report to the Central Water Commission.
- The Public Works Workshop and Stores procures new vehicles, condemns old vehicles, unserviceable machineries, obsolete spares of various machineries. Further, emergent repair works in shutters of dams are also taken up.
- The State Project Management Unit is the Nodal Agency for implementation of the World Bank assisted Dam Rehabilitation and Improvement Project.

2.1.5. Chief Engineer, State Ground and Surface Water Resources Data Centre

- This centre carries out scientific groundwater investigation and periodic assessment of ground water potential.
- Continuous monitoring of monthly hydrological, hydro meteorological, groundwater level and water quality parameters for ground and surface water.
- Consultancy services to Public, Agriculturalists, Government Departments and Private sector for selection of suitable site for sinking of bore wells/dug wells.
- Issuing ground water clearance for packaged Drinking Water industries, Infrastructure and Industrial purposes as per rules.
- Storage of data and dissemination to the stake holders.

2.1.6. Chief Engineer and Director, Institute for Water Studies, Hydrology and Quality Control

- Planning, assessing and managing the water resources at micro level of the River Basins in Tamil Nadu.
- Reappraisal of micro level studies of river basins.
- Well developed Remote Sensing Centre prepares basin maps for all major river basins and sub basins in the State.
- The 4 Quality Control Divisions at Chennai, Tiruchirappalli, Coimbatore and Madurai functions under this Institute.

2.1.7. Chief Engineer and Director General, Irrigation Management Training Institute

- Imparting training programmes to the officers of Water Resources Department, Department of Agriculture and Agricultural Engineering Department and to farmers for better water management in order to improve their knowledge and skill.
- Conducting various training programmes to the officers and field officials of WRD on Irrigation Management, Ground water development & management, Quality Control and Quality Assurance of construction materials, Participatory Irrigation Management and computer applications such as AutoCAD, GIS, SWAT, Ms – Project, etc.,
- Unique courses like Total Station, Disaster Management, Flood and Drought Management, Coastal Hydrology and Prevention of Sea Water Intrusion, Dam Safety and Instrumentation are conducted by this Institute.
- Inter-State and Intra-State Study Tour programmes to all important water resources structures and on-going projects are organised.

2.1.8. Chief Engineer and Director, State Water Resources Management Agency

- Advises the Government for planning water allocation, Basin water development and efficient water management.

2.2. List of officers for contact

- The list of officers for contact in the Chief Engineers' offices is appended in Annexure I. Further details on all irrigation related subjects may be obtained from the offices of the Chief Engineers of the Department.

3.0. Services of the Water Resources Department

3.1. Construction, Rehabilitation and Maintenance of Dams, Reservoirs, Anicuts, Check dams, Canals, Tanks, Ponds, etc.

- Creation of new irrigation infrastructure involves feasibility studies, soil exploration, detailed investigation, preparation of detailed project report, approval of funding from State/Central Government etc. prior to the scheme being taken up for execution.
- Land acquisition process also consumes adequate time in implementation of the schemes.
- The period of contract executed with an agency varies from 6 months to 24 months depending upon the project cost, working season, etc.
- Major projects funded by external financial institutions are normally executed in a phased manner over a period of six to eight years.
- Rehabilitation of all irrigation infrastructures could be expeditiously taken up only during the non-irrigation season.
- Eviction of encroachments if any in the tanks, canals, surplus courses and removal of trees planted by other departments, getting environmental clearances and Coastal Regulation Zone (CRZ) clearances, etc. are also the key factors deciding the time frame.
- Maintenance works are periodically taken up as per norms, on a time bound basis, to ensure that the irrigation needs are fulfilled right upto the tail end of the system.

3.2. Technical Consultancy Services offered by the Soil Mechanics and Research Division, Chennai

- The Soil Mechanics and Research Laboratories functioning at Tharamani, Chennai offer Technical Consultancy Services on chargeable basis in analysing the soil characteristics, testing of concrete and analysing the chemical properties of construction materials.
- The details of the tests carried out, the charges and duration are appended in **Annexure –II**.

3.3. Technical Consultancy Services offered by State Ground and Surface Water Resources Data Centre

The State Ground and Surface Water Resources Data Centre at Tharamani, Chennai and its division provide the following Consultancy Services to Farmers and Public on cost basis:

- a) Conducting Geophysical Survey for selection of suitable sites for drilling Bore Well / Dug Well.
- b) Surface and Ground Water Quality related Testing.
- c) Sharing of Data.

The details of the charges collected and the duration taken for the tests are furnished in **Annexure – III**.

3.4. Participatory Irrigation Management (PIM)

- The Tamil Nadu Farmers' Management of Irrigation Systems Act, 2000 (Tamil Nadu Act 7/2001) was enacted and brought into force with effect from 01.10.2002.
- As per the Act, the following Farmers' Organisations are constituted:
 - a) "Water Users' Association"(WUA) at the Primary level consisting of all the water users.
 - b) "Distributory Committee" at Secondary level
 - c) "Project Committee" at the Project level
 - d) "Apex Committee"

- The elected office bearers shall be in office for a period of five years and six months.
- Competent authorities to the farmers' organizations have been appointed and an Apex Committee has been constituted by the Government as per the Act.
- Sharing of revenue from fishery rights with the farmers' organisation has been ordered by the Government.

3.5. Weekly Water Shandy (Irrigation Assessment and Action Programme)

- The Irrigation Assessment and Action Programme is essentially based on the premise that, for the irrigation management to be effective, good rapport must be built up between the irrigation managers and the farmers with mutual trust and willingness to share the information available and take joint decisions.
- Hence, Weekly Water Shandy is being conducted by Territorial Assistant Engineer/ Junior Engineer to achieve this objective.

3.6. Eviction of Encroachments in Water Bodies

3.6.1. The Tamil Nadu Protection of Tanks and Eviction of

Encroachment Act, 2007

- In order to provide measures for checking the encroachments, eviction of encroachments in the tanks which are under the control and Management of the Water Resources Department and for protection of such tanks, the Government enacted an Act viz., "The Tamil Nadu Protection of Tanks and Eviction of Encroachment Act, 2007 (TN Act No. 8 of 2007)."

Officials involved in implementation of the Act:

Survey Officer	Firka Surveyor or Town Surveyor or any officer not below the rank of Survey Officer in the Survey and Land Records Department
----------------	---

Officer of the Water Resources Department	Assistant Engineer or Junior Engineer of the Water Resources Department incharge of the tanks lying in his jurisdiction
Punishment to encroachers on conviction	Imprisonment for a term which may extend to 3 months or with fine of Rupees five thousand or with both.

3.6.2. The Tamil Nadu Land Encroachment Act, 1905

- The Tamil Nadu Land Encroachment Act, 1905 was enacted to provide measures for checking unauthorized occupation of land which are property of the Government.
- The Government, vide G.O.(Ms) No.2898, Revenue Department, Dated 03.12.1969 ordered that the Assistant Engineers (presently Assistant Executive Engineers) of the Department alone are authorized to take eviction proceedings in respect of encroachments on Department poramboke lands Channels and Tanks etc.
- To evolve an exercise / Mechanism for eviction of encroachment under the said Act, appropriate orders have been issued fixing the responsibilities from the level of Assistant Engineer to the Executive Engineer, in respect of the water bodies of the Water Resources Department (G.O. Ms. No. 540, Revenue [LD6(2)] Department, Dated 04.12.2014 and G.O. Ms. No. 148, Revenue [LD6(2)] Department, Dated 24.03.2016).

3.7. Grievances Redressal

- Petitions are received with necessary acknowledgement. The action taken on the grievances are promptly informed to the Public.
- Petitions received from the department of Muthalavarin Mugavari (www.cmhelpline.tnega.org) are being sent to the field officials concerned and action are being taken then and there after field verification and enquiry.

4.0. The Tamil Nadu Transparency in Tenders Act, 1998

- The Tamil Nadu Transparency in Tenders Act, 1998 came into force with effect from 11.12.1998. This Act provides transparency in the Public procurement and regulates the procedure in inviting and accepting tenders and matters concerned therewith or incidental thereto.

4.1. E-Tendering

- Electronic supply of tender documents at free of cost in respect of open tenders for works exceeding Rs.10.00 lakh, has been introduced.

4.2. Registration of Contractors

- Registration of Contractors for class I to class V for executing works in the Water Resources Department are being done by the Engineer-in-Chief and Chief Engineer (General), Water Resources Department.

4.3. Publication of Tenders

- Works upto a value of Rs.2.00 crore : 15 days
- Works above the value of Rs.2.00 crore : 30 days
- In exceptional cases, considering the importance and urgency involved in execution of works, short term tender can be called for with prior approval of the next higher authority, by the Competent Authority.

4.4. Time limit for processing of Tenders

- Within one month from the last date stipulated for receipt of Tenders

5.0. Water Supply from Government Water Sources

5.1. Irrigation purpose

- No specific water rate is collected from the water users for irrigation.
- Land cess at the rate of Rs.12 per hectare for wet lands and Rs.5 per hectare for dry lands is only levied by Revenue Department.
- Penalty of Rs.500/- per Hectare for irregular irrigation is imposed by Revenue Department.

5.2. Drinking Purpose / Industrial purpose

- The Government accords permission for drawal of water less than 1 Million Gallons per Day (MGD) in consultation with Revenue Department, subject to clearance from Tamil Nadu Pollution Control Board.
- For drawal of water of 1 Million Gallons per Day (MGD) and above, after approval of Water Utilisation Committee upon recommendation of the Technical Sub Committee, the Government accords permission.

6.0. Quarrying of Sand

- A website **www.tnsand.in** and a mobile application “**TNsand**” has been launched on July 2017 with an aim to meet the requirements of end users and to ensure unhindered supply of sand.
- The Government on 06.01.2022 have introduced new measures to give importance to the General Public, in sand booking in a hassle free manner.
- The sale of ordinary sand imported from other countries or brought from other States / Union Territories for construction purposes, are being carried out by the Water Resources Department.

7.0. Free Issue of Vandal

- The Government have allowed to take the clay, silt, savudu and gravel from the beds of tanks, channels and reservoirs at free of cost in the notified water bodies after obtaining prior permission from the concerned District Administration in Tamil Nadu (except Chennai, Chengalpattu, Kancheepuram and Tiruvallur Districts).
- The quantity of silt and clay proposed to be removed for agricultural purpose shall not exceed 75 cubic metre per acre (185 cubic metre per hectare) for wet lands and 90 cubic metre per acre (222 cubic metre per hectare) for dry lands, once in two years. The quantity of earth, savudu and gravel for other domestic purposes shall not exceed 30 cubic metre. The quantity of clay proposed to be removed for making pots shall not exceed 60 cubic metre.

8.0. Right to Information Act, 2005

- To provide information as per the RTI Act, 2005 Public Information Officers and Appellate Authorities are available in all the Chief Engineers and Superintending Engineers office. The details of their Address, Phone Number and E-mail address are furnished in Annexure – IV.

ANNEXURE I

LIST OF OFFICERS FOR CONTACT IN CHIEF ENGINEER'S OFFICES

Sl. No.	Name Of Office	Officer For Contact
1.	Engineer-in-Chief and Chief Engineer (General), Water Resources Department, Chepauk, Chennai – 600 005. Phone No:044 – 2852 5351 Fax No:044 – 2859 4148 Email ID: eicwrdsn@gmail.com	1. Joint Chief Engineer [General] 044-2859 4145 2. Joint Chief Engineer [Irrigation] 044 – 2859 4144 3. Superintending Engineer TNIAM Project 044-28418074 4. Superintending Engineer [Mining and Monitoring] 044-28414487 5. Deputy Chief Engineer [Irrigation] 044 – 2859 4144 6. Deputy Chief Engineer [General] 044-2859 4145
2.	Chief Engineer, Water Resources Department, Chennai Region, Chepauk, Chennai – 600 005. Phone No:044 – 2852 3007 Fax No:044-28523007 Email ID: cecrwropwd@gmail.com	Deputy Chief Engineer Chennai Region 044 – 2852 3007

Sl. No.	Name Of Office	Officer For Contact
3.	Chief Engineer, Water Resources Department, Tiruchirappalli Region, Pudukottai Road, P.B.No.803, Subramaniapuram, Tiruchirappalli – 620 020. Phone No:0431 – 2332287 Fax No:0431 - 2331148 Email ID: cetrydb@gmail.com	Deputy Chief Engineer Tiruchirappalli Region 0431 – 2332287
4.	Chief Engineer, Water Resources Department, Coimbatore Region, Coimbatore – 641 001. Phone No:0422 – 2381804 Fax No:0422 - 2381801 Email ID: chiefwropwd@gmail.com	Deputy Chief Engineer Coimbatore Region 0422 – 2381803
5.	Chief Engineer, Water Resources Department, Madurai Region, Thallakulam, Madurai – 625 002. Phone No:0452 – 2530326 Fax No:0452 - 2530826 Email ID: cewrodbmdu@gmail.com	Deputy Chief Engineer Madurai Region 0452 – 2530326
6.	Chief Engineer, Water Resources Department, Plan Formulation, Chepauk, Chennai – 600 005. Phone No:044 – 2852 5662 Fax No:044 - 28525662 Email ID: ceplanformulation@gmail.com	Joint Chief Engineer (Plan Formulation) 044 – 2852 5662

Sl. No.	Name Of Office	Officer For Contact
7.	Chief Engineer, Water Resources Department, Design, Research And Construction Support, Chepauk, Chennai – 600 005. Phone No:044 – 2841 3381 Email ID: cedrcsoffice@gmail.com	Joint Chief Engineer (Design, Research And Construction Support) 044 – 2841 3381
8.	Chief Engineer, Water Resources Department, Operation & Maintenance, Chepauk, Chennai-600 005 Phone Number: 044 – 28415557 Email ID: ceomwro@gmail.com	Joint Chief Engineer, (Operation and Maintenance) 044-2841 5557
9.	Chief Engineer, Water Resources Department, State Ground and Surface Water Resources Data Centre, Tharamani, Chennai – 600 113. Phone No:044 – 22541526, 22541527 Fax No:044 – 22541368 Email ID: cegwchennai@gmail.com	Joint Chief Engineer (State Ground and Surface Water Resources Data Centre) 044 – 2254 2072
10.	Chief Engineer and Director, Water Resources Department, Institute for Water Studies, Hydrology and Quality Control, Taramani, Chennai – 600 113. Phone No:044 – 2254 2380 Fax No:044 – 22542360 Email ID: ceiwshqcwrd@gmail.com	Joint Director (Institute for Water Studies, Hydrology and Quality Control) 044 – 2254 2674

Sl. No.	Name Of Office	Officer For Contact
11.	Chief Engineer and Director General, Water Resources Department, Irrigation Management Training Institute, Thuvakkudi, Tiruchirappalli – 620 015. Phone No:0431 – 2500500 Fax No:0431 - 2501110 Email ID: tnimtitrichy@gmail.com	Joint Director (Irrigation Management Training Institute) 0431 – 2500603
12.	Chief Engineer and Director, State Water Resources Management Agency (SWaRMA),WRD Taramani, Chennai-600 113. Phone No:044 – 2254 0135 Email ID: swarmatn@gmail.com	Executive Engineer, State Water Resources Management Agency (SWaRMA) 044 – 2254 0135

ANNEXURE II

Details of Tests carried out by

Soil Mechanics and Research Division, Chennai

Sl. No.	Description of test	Testing Charges in Rs.	Unit	Duration
Testing of soil characteristics				
I	Field Tests			
1	Conducting Bore Operation (Hand Auger) including Penetration Test (SPT) up to 15m in depth from ground level	10,000	per bore	15 days
2	Conducting Static/Dynamic Cone Penetrometer test (SCPT/DCPT) up to 15m depth from ground level	5,000	per bore	15 days
3	Conducting field permeability test	2,000	per point	7 days
4	Percolation test	3000	per point	4 days

Sl. No.	Description of test	Testing Charges in Rs.	Unit	Duration
II	Laboratory Tests			
5	Conducting Routine Lab Test (GSA, Atterberg limits)	2,000	per sample	10 days
6	Conducting Lab Shear Test (Direct Shear)	500	per sample	7 days
7	Conducting Unconfined Compressive Strength(UCC) Test	500	per sample	7 days
8	Conducting Lab Permeability Test	500	per sample	7 days
9	Conducting Lab Consolidation Test	5,000	per sample	15 days
10	Conducting Proctor Compaction Test	1,000	per sample	7 days
11	Conducting Differential Free Swell Test	500	per sample	3 days
12	Conducting Swell Pressure Test	5,000	per sample	15 days
13	Conducting Lab Shear Test (Triaxial Shear –UU/CU)	2000	per sample	3 days / 15 days
14	Conducting any other test	500	per sample	

Sl. No.	Description of test	Testing Charges in Rs.	Unit	Duration
Chemical Analysis				
1	Chemical analysis on Cement	5,000	per sample	7 days
2	Chemical analysis on Lime	5,000	per sample	7 days
3	Chemical analysis on Water	5,000	per sample	3 days
4	Chemical analysis on Surki/ Fly ash	5,000	per sample	7 days
5	Chemical analysis on Sand / CS-sand	5,000	per sample	7 days
6	Chemical analysis on Soil	6,000	per sample	7 days
7	Chemical analysis on Mortar	3,000	per sample	7 days
8	Chemical analysis on Rock Sample	10,000	per sample	7 days

Sl. No.	Description of test	Testing Charges in Rs.	Unit	Duration
9	Chemical analysis on Water for construction purpose	2,000	per sample	3 days
10	Chemical analysis on water for Drinking, Domestic and Industrial purpose	3,000	per sample	3 days
11	Chemical analysis on corrosive nature of soil and sand	2,500	per sample	7 days
12	Any one parameter	500	per sample	3 days
Test on Concrete				
I	Field Tests			
1	Rebound Hammer Test	50	per point	7 days
2	Ultrasonic Pulse Velocity Test	75	per point	7 days
3	Rebar Scanner Test	75	per point	7 days
4	Core cutting and Compression Test	900	per sample	15 days

Sl. No.	Description of test	Testing Charges in Rs.	Unit	Duration
II	Laboratory Tests			
1	Concrete Compressive Strength Test	150	per set of three cubes	2 days
2	Tests on steel viz., Tensile Strength, Specific weight, Percentage of Elongation, 0.2% of proof stress	600	per sample	2 days
3	Tests on Coarse aggregate			
a)	Sieve Analysis	1,200	per sample	3 days
b)	Specific Gravity & Water absorption	500	per sample	3 days
c)	Abrasion Test	1,000	per sample	3 days
d)	Crushing Test	1,000	per sample	3 days
e)	Impact Test	1,000	per sample	3 days

Sl. No.	Description of test	Testing Charges in Rs.	Unit	Duration
4	Tests on Fine Aggregate			
a)	Sieve Analysis	1,200	per sample	3 days
b)	Specific Gravity & Water absorption	500	per sample	3 days
c)	Silt and Clay Content	500	per sample	3 days
d)	Organic Impurities	500	per sample	3 days
5	Tests on Cement viz., Consistency, Initial setting time and final setting time, Compressive strength, Soundness	3,000	per sample	30 days
6	Tests on Bricks / Fly ash bricks viz., Efflorescence, Water absorption, Compressive strength	2,000	per sample	10 days
7	Concrete mix design	20,000	per sample	40 days

Sl. No.	Description of test	Testing Charges in Rs.	Unit	Duration
8	Test on Mosaic and Pressed Tiles Water absorption & Flexural strength	2,500	per sample	7 days
9	Physical properties of Lime	3,000	per sample	30 days
10	Lime reactivity test on Fly Ash	2,000	per sample	30 days

ANNEXURE – III

Details of Tests carried out by State Ground and Surface Water Resources Data Centre

Sl. No	Description of test	Testing charges in Rs	Unit	Approximate time required for results
Field Tests				
1	Geophysical survey to locate feasible site for drilling Bore well for Farmers	500/-	Per site	1 Week
2	Geophysical survey to locate feasible site for drilling Open well for Farmers	500/-	Per site	1 Week
3	Geophysical survey to locate feasible site for drilling Bore well for Public / Government	1000/-	Per site	1 Week
4	Geophysical survey to locate feasible site for drilling Open well for Public / Government	1000/-	Per site	1 Week
5	Geophysical Electric Logger (Transport Charges @ Rs.17 / km)	2000/-	Per site	14 days
Laboratory Tests				
5	Conducting Water Quality analysis for Physico Chemical Parameters to ascertain its suitability for Drinking / Construction / Irrigation purposes to the General Public / Research Scholars / Students / Institutions on consultancy basis.	250/-	Per Water Sample	1 Week

Sl. No	Description of test	Testing charges in Rs	Unit	Approximate time required for results
Data Dissemination				
6	Students, Research scholars (Academic purposes only)	100/-	Per type of data / Per year/ one District	1 Week
7	Non-Government Organizations	200/-	Per type of data / Per year/ one District	1 Week
8	Project Consultant	300/-	Per type of data / Per year/ one District	1 Week
9	General Public / Private Organisation	500/-	Per type of data / Per year/ one District	1 Week
10	Line Departments (Government)	Free of cost		
No Objection Certificate for drawal of Groundwater				
11	No Objection Certificate (NOC) for drawal of Groundwater to Water based and non Water based industry in Safe and Semi Critical Firkas.	6000/-	Per Bore Well / Dug Well	40 days

ANNEXURE – IV

Public Information Officer and Appellate Authorities official Address, Phone Number and E-Mail address

Sl. No.	Office Address	Designation of the PIO / Phone No./e-mail ID	Designation of the Appellate Authority/Phone No./e-mail ID
1	Office of the Engineer-in-Chief and Chief Engineer (General), Water Resources Department, Chepauk, Chennai - 5.	<p>1. Executive Engineer, Water Resources Department (Technical), Phone No: 044 - 28525351 Extn. 209 Email ID: rtipio1eicwrdooffice@gmail.com</p> <p>2. Chief Personnel Officer, Water Resources Department (General), Phone No: 044 - 28525351 Email ID: jceglpwd@gmail.com</p>	Joint Chief Engineer (Irrigation), Water Resources Department , Phone No: 044 - 28594144 Email ID: eicwrtdn@gmail.com

Sl. No.	Office Address	Designation of the PIO / Phone No./e-mail ID	Designation of the Appellate Authority/Phone No./e-mail ID
2	Office of the Superintending Engineer, Mining and Monitoring Circle, Chepauk, Chennai – 5.	Assistant Engineer, WRD, Phone No: 044 – 2841 4487 Email ID: semmcirclechennai@gmail.com	Superintending Engineer, WRD Phone No: 044 – 2841 4487 Email ID: semmcirclechennai@gmail.com
Chennai Region			
3	Office of the Chief Engineer, Chennai Region, Chennai-5.	Deputy Chief Engineer, Water Resources Department, Phone No: 044-28410402 Email ID: cecrwrdooffice@gmail.com	Chief Engineer, Water Resources Department, Phone No: 044 - 28414150, 28523007 Email ID: cecrwrdooffice@gmail.com
4	Pennaiyar Basin Circle, Water Resources Department, Thiruvannamalai-606 603.	Deputy Superintending Engineer, Water Resources Department, Phone No: 04175 - 236921 Email ID: sepbc52@yahoo.co.in sepbcvmalai2007@rediffmail.com	Superintending Engineer, Water Resources Department, Phone No: 04175 - 236921 Email ID: sepbc52@yahoo.co.in sepbcvmalai2007@rediffmail.com
5	Vellar Basin Circle, Water Resources Department, Cuddalore-1.	Deputy Superintending Engineer, Water Resources Department, Phone No: 04142 – 230323 Email ID: sepwdcud@yahoo.co.in	Superintending Engineer, Water Resources Department, Phone No: 04142 - 230323 Email ID: sepwdcud@yahoo.co.in

Sl. No.	Office Address	Designation of the PIO / Phone No./e-mail ID	Designation of the Appellate Authority/Phone No./e-mail ID
6	Palar Basin Circle, Water Resources Department, Chepauk, Chennai-5.	Deputy Superintending Engineer, Water Resources Department, Phone No: 044 – 28591231 Email ID: sepbcwrd@gmail.com	Superintending Engineer, Water Resources Department, Phone No: 044 - 28591231 Email ID: sepbcwrd@gmail.com
Tiruchirapalli Region			
7	Office of the Chief Engineer, Water Resources Department, Tiruchirappalli Region, Tiruchirappalli-620020.	Head Draughting Officer, Water Resources Department, Phone No: 0431-2331411 Email ID: cetrydb@gmail.com	Deputy Chief Engineer, Water Resources Department, Phone No: 0431-2331411 Email ID: cetrydb@gmail.com
8	Upper Cauvery Basin Circle, Water Resources Department, Salem.	Deputy Superintending Engineer, Water Resources Department, Phone No: 0427-2413474 Email ID: uppercauvery@gmail.com	Superintending Engineer, Water Resources Department, Phone No: 0427-2413474 Email ID: uppercauvery@gmail.com
9	Middle Cauvery Basin Circle, Water Resources Department, Tiruchirappalli-20.	Deputy Superintending Engineer, Water Resources Department, Phone No: 0431-2331860, Email ID: semcbctry@yahoo.co.in	Superintending Engineer, Water Resources Department, Phone No: 0431-2331860, Email ID: semcbctry@yahoo.co.in

Sl. No.	Office Address	Designation of the PIO / Phone No./e-mail ID	Designation of the Appellate Authority/Phone No./e-mail ID
10	Lower Cauvery Basin Circle, Water Resources Department, Thanjavur.	Deputy Superintending Engineer, Water Resources Department, Phone No: 04362-230133 Email ID: selcbtnj@gmail.com	Superintending Engineer, Water Resources Department, Phone No: 04362-230133 Email ID: selcbtnj@gmail.com
Madurai Region			
11	Office of the Chief Engineer, Water Resources Department, Madurai Region, Madurai - 625 002	Head Draughting Officer, Water Resources Department, Phone No: 0452 - 2530326 Email ID: cepimmdu@gmail.com cewrodbmdu@gmail.com	Deputy Chief Engineer, Water Resources Department, Phone No: 0452 - 2530326 Email ID: cepimmdu@gmail.com cewrodbmdu@gmail.com
12	Periyar Vaigai Basin Circle, Water Resources Department, 46, North Chithirai Street, Madurai-625001	Deputy Superintending Engineer, Water Resources Department, Phone No: 0452-2623828 Email ID: sepvbcmdu@yahoo.co.in	Superintending Engineer, Water Resources Department, Phone No: 0452-2623828 Email ID: sepvbcmdu@yahoo.co.in
13	Lower Vaigai Basin Circle, Water Resources Department, Sivagangai – 630562.	Deputy Superintending Engineer, Water Resources Department, Phone No: 04575-240304 Email ID: selvbsva@gmail.com	Superintending Engineer, Water Resources Department, Phone No: 04575-240304 Email ID: selvbsva@gmail.com

Sl. No.	Office Address	Designation of the PIO / Phone No./e-mail ID	Designation of the Appellate Authority/Phone No./e-mail ID
14	Vaippar Basin Circle, Water Resources Department, Virudhunagar – 626001.	Additional Personnel Assistant (APA-AEE) Water Resources Department, Phone No: 04562-247132 Email ID: sevbcvnr@gmail.com	Deputy Superintending Engineer, Water Resources Department, Phone No: 04562-247132 Email ID: sevbcvnr@gmail.com
15	Thambaraparani Basin Circle, Water Resources Department, Tirunelveli-2	Deputy Superintending Engineer, Water Resources Department, Phone No: 0462-2574232, 2574832 Email ID: setbctvl@gmail.com	Superintending Engineer, Water Resources Department, Phone No: 0462-2574232, 2574832 Email ID: setbctvl@gmail.com
16	Projects Circle, Water Resources Department, Tirunelveli- 627 002.	Deputy Superintending Engineer, Water Resources Department, Phone No: 0462 - 2573303 Email ID: sepctin@yahoo.co.in	Superintending Engineer, Water Resources Department, Phone No: 0462 - 2573303 Email ID: sepctin@yahoo.co.in
Coimbatore Region			
17	Office of the Chief Engineer, Water Resources Department, Coimbatore Region, Coimbatore-641001	Deputy Chief Engineer, Water Resources Department, Phone No: 0422-2381802, 2381803 Email ID: chiefwropwd@gmail.com	Chief Engineer, Water Resources Department, Phone No: 0422-2381802, 2381803 Email ID: chiefwropwd@gmail.com

Sl. No.	Office Address	Designation of the PIO / Phone No./e-mail ID	Designation of the Appellate Authority/Phone No./e-mail ID
18	Parambikulam Aliyar Basin Circle, Water Resources Department, Pollachi-642003	Deputy Superintending Engineer, Water Resources Department, Phone No: 04259-237101 Email ID: sewropoy@gmail.com	Superintending Engineer, Water Resources Department, Phone No: 04259-237916 Email ID: sewropoy@gmail.com
19	Special Project Circle, Water Resources Department, Palani-624601	Deputy Superintending Engineer, Water Resources Department, Phone No: 04545-250148 Email ID: sewropalani@gmail.com	Superintending Engineer, Water Resources Department, Phone No: 04545-250148 Email ID: sewropalani@gmail.com
20	Bhavani Basin Circle, Water Resources Department, Erode-638002	Deputy Superintending Engineer, Water Resources Department, Phone No: 0424-2255244 Email ID: sewrocbe@gmail.com	Superintending Engineer, Water Resources Department, Phone No: 0424-2255244 Email ID: sewrocbe@gmail.com sewroerd@gmail.com
21	Special Project Circle, Water Resources Department, Avinasi-641654	Chief Head Draughting Officer, Water Resources Department, Phone No: 04296-274552 Email ID: aeesplprojectsubdn2avi@gmail.com	Superintending Engineer, Water Resources Department, Phone No: 04296-274552 Email ID: sewrdavinashi@gmail.com

Sl. No.	Office Address	Designation of the PIO / Phone No./e-mail ID	Designation of the Appellate Authority/Phone No./e-mail ID
	Plan Formulation		
22	Office of the Chief Engineer, Water Resources Department, Plan Formulation, Chennai-5	Deputy Chief Engineer, Water Resources Department, Phone No: 044 - 2852 5662 Email ID: ceplanformulation@gmail.com	Chief Engineer, Water Resources Department, Phone No: 044 - 2852 5662 Email ID: ceplanformulation@gmail.com
23	Plan Formulation Circle, Water Resources Department, Kumarasampatty, Salem-636007.	Administrative Officer, Water Resources Department, Phone No: 0427-2417452 Email ID: sepfisalem@rediffmail.com	Superintending Engineer, Water Resources Department, Phone No: 0427-2417452 Email ID: sepfisalem@rediffmail.com
24	Plan Formulation Circle, Water Resources Department, Tiruchirappalli	Deputy Superintending Engineer, Water Resources Department, Phone No: 0431 – 2333415 Email ID: sepftry2002@yahoo.com	Superintending Engineer, Water Resources Department, Phone No: 0431 – 2333415 Email ID: sepftry2002@yahoo.com
25	Environmental Cell Circle, Water Resources Department, Tiruchirappalli - 620 020	Deputy Superintending Engineer, Water Resources Department, Phone No: 0431 - 2316219 Email ID: seenvctry@gmail.com	Superintending Engineer, Water Resources Department, Phone No: 0431 - 2316219 Email ID: seenvctry@gmail.com

Sl. No.	Office Address	Designation of the PIO / Phone No./e-mail ID	Designation of the Appellate Authority/Phone No./e-mail ID
	Design, Research and Construction Support		
26	Office of the Chief Engineer, Water Resources Department, Design Research and Construction Support, Chepauk, Chennai-5.	Head Draughting Officer, Water Resources Department, Phone No: 044-28410403 Email ID: cedrcsoffice@gmail.com	Joint Chief Engineer, Water Resources Department, Phone No: 044-28410403 Email ID: cedrcsoffice@gmail.com
27	Designs Circle, Water Resources Department, Chennai-5	Deputy Superintending Engineer, Water Resources Department, Phone No: 044 - 2841 4074 Email ID: sedesignstnpwdwrd@gmail.com	Superintending Engineer, Water Resources Department, Phone No: 044 - 2841 4074 Email ID: sedesignstnpwdwrd@gmail.com
28	Institute of Hydraulics and Hydrology, Water Resources Department, Poondi – 602023. Website : www.tnwrnihhpoondi.in	Assistant Director, Water Resources Department, Phone No: 044-27639924 Email ID: ddihhpoondi@gmail.com	Superintending Engineer / Director, Water Resources Department, Phone No: 044-27639924 Email ID: seihhpoondi@gmail.com

Sl. No.	Office Address	Designation of the PIO / Phone No./e-mail ID	Designation of the Appellate Authority/Phone No./e-mail ID
Operation and Maintenance			
29	O/o the Chief Engineer, Operation & Maintenance, WRD, Chepauk, Chennai-5	Joint Chief Engineer, Water Resources Department, Ph No : 044 - 2841 5557 e-mail: ceomwro@gmail.com	Chief Engineer, Water Resources Department, Ph No : 044 - 2841 5557 e-mail: ceomwro@gmail.com
30	Workshop & Stores Circle, Water Resources Department, Chepauk, Chennai-5.	Assistant Executive Engineer, Water Resources Department, Ph : 044 – 2854 8690 E-mail ID: seworkshoppwd@yahoo.com	Superintending Engineer, Water Resources Department, Ph : 044 – 2854 8690 E-mail ID : seworkshoppwd@yahoo.com
31	State Project Management Unit, Water Resources Department DRIP, IWS Compound, Tharamani, Chennai-113.	Executive Engineer (Procurement) Water Resources Department, Ph : 044 - 2999 2353 E-mail Id : tnspmu@gmail.com	Superintending Engineer, Water Resources Department, Ph : 044 - 2999 2354 E-mail Id : tnspmu@gmail.com
32	Dam Safety Directorate, Water Resources Department , Chepauk, Chennai-5.	Deputy Superintending Engineer, Water Resources Department , Ph : 044 – 2854 8269 E-mail ID : tndamsafety@gmail.com	Superintending Engineer, Water Resources Department , Ph : 044 – 2854 8269 E-mail ID : tndamsafety@gmail.com

Sl. No.	Office Address	Designation of the PIO / Phone No./e-mail ID	Designation of the Appellate Authority/Phone No./e-mail ID
INSTITUTE FOR WATER STUDIES, HYDROLOGY AND QUALITY CONTROL			
33	Office of the Chief Engineer and Director, Water Resources Department, Institute For Water Studies, Hydrology and Quality Control, Tharamani, Chennai-113.	Executive Engineer, (Division-II), Water Resources Department, Phone No: 044 - 22542380 Extn. 108 Email ID: cengrdirwshqc.pwd@tn.gov.in	Chief Engineer and Director, Water Resources Department, Phone No: 044 – 22542380 Email ID: cengrdirwshqc.pwd@tn.gov.in
State Ground and Surface Water Resources Data Centre			
34	Office of the Chief Engineer, Water Resources Department, State Ground and Surface Water Resources Data Centre, Taramani, Chennai-113.	Technical Expert (Hydrogeologist), Water Resources Department, Phone No: 044-22541526, 22541527 Email ID: cegwchennai@gmail.com	Joint Chief Engineer, Water Resources Department, Phone No: 044-22542072 Email ID: cegwchennai@gmail.com
35	Ground Water Circle, Water Resources Department, Taramani, Chennai-113.	Deputy Director, (Geology) Water Resources Department, Phone No: 044-22541591 Email ID: gwcchn@gmail.com	Superintending Engineer, Water Resources Department, Phone No:044-22541591 Email ID: gwcchn@gmail.com

Sl. No.	Office Address	Designation of the PIO / Phone No./e-mail ID	Designation of the Appellate Authority/Phone No./e-mail ID
36	Ground Water Circle, Water Resources Department, Thanjavur-613 007.	Deputy Director, (Geology) Water Resources Department, Phone No: 04362-271276 Email ID: gwcthanjai@gmail.com	Superintending Engineer, Water Resources Department, Phone No: 04362-271276 Email ID: gwcthanjai@gmail.com
37	Ground Water Circle, Water Resources Department, Madurai-625 002.	Assistant Executive Engineer, Water Resources Department, Phone No: 0452-2531208 Email ID: gwcmdu@gmail.com	Superintending Engineer, Water Resources Department, Phone No: 0452-2531208 Email ID: gwcmdu@gmail.com
Irrigation Management Training Institute			
38	Office of the Chief Engineer and Director General, Water Resources Department, Irrigation Management Training Institute, Thuvakkudi, Tiruchirappalli-620 015.	Administrative Officer, Water Resources Department, Irrigation Management Training Institute, Phone No: 0431 2500500 Email ID: tnimtitrichy@gmail.com	Joint Director (Training), Water Resources Department, Irrigation Management Training Institute, Phone No: 0431 2500603 Email ID: tnimtitrichy@gmail.com

Sl. No.	Office Address	Designation of the PIO / Phone No./e-mail ID	Designation of the Appellate Authority/Phone No./e-mail ID
State Water Resources Management Agency			
39	Office of the Chief Engineer and Director, Water Resources Department, State Water Resources Management Agency (SWaRMA) Taramani, Chennai- 600 113.	Executive Engineer, Water Resources Department, State Water Resources Management Agency (SWaRMA) Phone No: 044 22540135 Email ID: swarmatn@gmail.com	Chief Engineer and Director, Water Resources Department, State Water Resources Management Agency (SWaRMA) Phone No: 044 22540135 Email ID: swarmatn@gmail.com