



ABSTRACT

Housing and Urban Development Department – Appointment of Grievance Redressal Officer under Section 23(1) of the Rights of Persons with Disabilities Act, 2016 – Thiru.S.Veeramani, Additional Secretary to Government - Appointed as Grievance Redressal Officer – Orders - Issued.

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HOUSING AND URBAN DEVELOPMENT (OP1-2) DEPARTMENT

சார்வரி வருடம், மாசி 07, திருவள்ளூர் ஆண்டு 2052.

G.O.(Rt).No.25

Dated: 19.02.2021

Read:

G.O.(Ms) No.16, Welfare of Differently Abled Persons Department,
dated 02.12.2020..

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ORDER:

In the Government Order first read above, orders were issued, instructing all the departments to appoint Grievance Redressal Officer in their offices at Secretariat, as per Section 23(1) of the Rights of Persons with Disabilities Act, 2016 for the purpose of the Section 19 and 20 of the said Act and Rule 10 of the Rights of Persons with Disabilities Rules, 2017 issued by the Government of India which envisages that:-

“10. Manner of maintenance of register of complaints by the Government establishments.

(1) Every Government establishment shall appoint an officer not below the rank of Gazetted Officer as Grievance Redressal Officer.

Provided that where it is not possible to appoint any Gazetted Officer, the Government establishment may appoint the senior most Officer as a Grievance Redressal Officer.

2. The Government accordingly, appoint Thiru.S.Veeramani, Additional Secretary to Government as Grievance Redressal Officer under Section 23(1) of the Rights of Persons with Disabilities Act, 2016 in respect of Housing and Urban Development Department.

3. The Grievance Redressal Officer as per sub-rule 2 of Rule 10 of the Rights of Persons with Disabilities Rules 2017, shall maintain a register of complaints of persons with disabilities with the following particulars, namely:-

- (a) date of complaint;
- (b) name of complainant;
- (c) name of the person who is enquiring the complaint;
- (d) place of incident;
- (e) the name of establishment or person against whom the complaint is made;
- (f) gist of the complaint;
- (g) documentary evidence, if any;
- (h) date of disposal by the Grievance Redressal Officer;
- (i) details of disposal of the appeal by the district level committee; and
- (j) any other information.

4. The Grievance Redressal Officer shall function as envisaged in Sections 19 and 20 of the Rights of Persons with Disabilities Act, 2016 and Rule 10 of the Rights of Persons with Disabilities Rules, 2017.

//By Order of the Governor//


**D.KARTHIKEYAN
PRINCIPAL SECRETARY TO GOVERNMENT.**

To
Thiru.S.Veeramani, Additional Secretary to Government,
Housing and Urban Development Department, Chennai-9.
The State Commissioner for Persons with Disabilities and
Director for Welfare of the Differently Abled, Chennai-5.

Copy to:-

All Officers / All Sections in
Housing and Urban Development Department, Chennai-9.
The Welfare of Differently Abled Persons (DAP3(1)) Department, Chennai-9.
The Private Secretary to the Principal Secretary to Government,
Housing and Urban Development Department, Chennai-9.
Stock File/Spare Copy. (to upload in the website)

//Forwarded by Order//


SECTION OFFICER. 9/10/2024
19/12/2024